

CORE COURSE - XVIII : MANAGEMENT CONTROL SYSTEMS

UNIT I

Nature of Management control – Control in Organisations – Phases of Management Control System –Management control Vs Task control.

UNIT II

Control and Organisational Behaviour – Types of Organisations and their Implications – Types of Organizations and their Implications – Types of control and Variations in controls based on organisational structure and design.

UNIT III

Goals and strategies – Key variables in Management control Design and their types – Key Result Areas.

UNIT IV

Management control structure – Expense control – Profit centers – Transfer pricing – Investment centers - Management control process – Programming and budgeting – Analysing reporting – Performance evaluation.

UNIT V

M.I.S. for management control – Systems theory and management control – Installation of Management Information & Control System – Structured and unstructured decision – Implication for control.

Special management control situations – Multinational companies – Service organisation – Non-profit organisations – Multi – Project organisation.

REFERENCES

1. Management control systems, Anthony, Dearden & Bedford.
2. Management control systems , N.P. Srinivasan & Gupta.
3. Management by objectives, An Integrated Approach : Chackraborty.