

ELECTIVE COURSE – III : KNOWLEDGE MANAGEMENT

UNIT I

Information Management to Knowledge Management
Industrial Economy to Knowledge Economy
Basics of Knowledge Management

UNIT II

Mechanics of Knowledge Management – Tools and Technologies
Communities of Practice and Knowledge conversion
The Knowledge Management Matrix

UNIT III

Organisation learning and Knowledge Management
Organization culture and Knowledge Management
Knowledge Management Roadmap

UNIT IV

Aligning Knowledge Management and Business Strategy
Design and Development of Knowledge Management System
Deployment of Knowledge Management System

UNIT V

Measurement and Evaluation of Knowledge Management System
Strategic issues in Knowledge Management
Future of Knowledge Management

Reference:

Thomas H Davenport and Lawrence Prusak, Working Knowledge: How Organisations what they know. (Harverd Business School Press, 1988 & 2000)

Paul R. Gamble and John Blackwell, Knowledge Management – A state of Art Guide. Amrit Tiwana, The Knowledge Management Toolkit.