# ADMINISTRATION OF HOSPITAL STAFF AND MEDICAL RECORD MANAGEMENTS

### Unit-I

Ward Management: Ward, ward nursing, ward level, inventory, receipt of patients, types of beds, bed space requirements, discharge procedures, specific requirements for specialties, preventing of hospital infections.

#### Unit-II -Risk Management & Disaster Management

Meaning of risk management, general principles of risk identification, risk management philosophy implementing risk management, legal implications, common disasters –national level, hospital level – guiding principles in managing the situations, formation of disaster management groups.

### **Unit-III -Recent developments**

Challenges for the hospital administrator, vital role of hospital administrator, telemedicine, health tourism, medical transcription, joint venture hospitals, emergence of corporate hospitals, ISO, health insurance, medical transcription, TQM.

# Unit IV - Hospital Statistics:

Outpatient statistics - daily average outpatient attendance, average outpatient attendance etc.

Inpatient statistics – Bed occupancy rate, bed turnover rate.

Hospital morbidity mortality - gross & net death rate, Institutional death rate, anesthesia death rate, post operative death rate, MMR, IMR

# Unit V - Medical Records

Definition – Importance with reference to patient doctor, hospital & research.

Brief mention about ownership rights & privileges, policies governed procedures with reference to numbering system, unit system, International Classification of disease & its usage.

Medical audit committee – constitution, functions and limitation. Service by service discussion in Medical Audit.

#### **Reference Books:**

- 1. Charles shaw. Medical Audit A Hospital handbook standards of Care & Practice
- 2. Syed Amin Tabish, Hospital & Health service Administration, Oxford University press
- 3. Francis CM. & Mario C de Souza, Hospital Administration, Jay pee Brothers, New Delhi
- 4. Goel SL. & Kumar R., Hospital Administration & Management, Deep & Deep Publications
- 5. Sankar Rao, Hospital Organization & Administration
- 6. Kuxt Darr, Hospital Organization & Management