

**B.Sc. HOTEL MANAGEMENT AND CATERING SCIENCE**

**SEMESTER II**

**PART – II – COMMUNICATIVE ENGLISH – II**

**COURSE OBJECTIVES :**

- ❖ To enable the students to understand the manner of communication in English proper pronunciation
- ❖ To enable to students to understand the proper intonation and accentuation while speaking.
- ❖ To enable the students to learn the verbal etiquette in hotel management

**Unit I**

Phonetics

Transaction

Stress

Tunes in connected speech (word groups, speech rhythm)

**Unit II**

Dialogue writing

Formation of Questions (using WH, How type questions) and answers (agreement / disagreement)

Question Tags

**Unit III**

Verbal response to Situations

Verbal etiquette / Face to Face and telephonic conversation with clients

**Unit IV**

Unraveling the captions in journals

Word pictures

Error Identification and correction

**Unit V**

Description : location, thing, hotel reservation food, place of picnic and sight seeing – preparing speech.

**Reference Books :**

1. English Course, Linguaphone Institute, London 1970.
2. Impact, Penguin to Functional English, Peter Watey Jones, Penguin
3. Middlesex, 1983. Collins Cobuild English Language Dictionary, ed., Gwyneth Fox, Rosamund Moon & Penny Stock.