

Major Based Elective I Consumer Protection

- Unit 1.** Consumerism: Meaning, Objectives – origin, consumer needs and rights-exploitation of consumers, approaches to consumerism – consumer movement in India and abroad – need for consumer protection and guidelines on consumer protection.
- Unit 2.** Consumer protection measures: Legal and administrative machinery for consumer protection – Government schemes, role of consumer organizations.
- Unit 3.** Consumer Protection Act 1986: Salient features, concept of consumer, definitions of terms used in the Act, Grievance Redressal Machinery - Enforcement of the Act – Consumer Protection Councils.
- Unit 4.** Special features of Laws related to consumer protection: Prevention of Food Adulteration Act, 1954- Drugs and Cosmetic Act, 1940 - Information Act, Essential Commodities Act, 1955 – The Standard of Weight and Measures Act, 1976 – The Bureau of Indian Standard Act, 1986- The Agricultural Produce (Grading and Marking) Act, 1937, the Environment Protection Act.
- Unit 5.** Consumer Education: Consumer Education Strategies, Teaching Consumerism, Product Evaluation, Common Complaints, Consumer Aids.

References

1. Anoop K.Kaushel, *Practical Guide to Consumer Protection Law*, Universal Book Traders, New Delhi, 1994.
2. Gulshan S.S., *Consumer Protection and Satisfaction: Legal and Managerial Dimensions*, Wiley Eastern Limited, New Delhi, 1994.
3. Mohni Sethi and Premavathy, Sethuraman, *Consumerism, A Growing Concept*, Phoenic Publishing House, New Delhi, 1994.
4. Sivaprakasam, P & Rajamohan, S, *Consumer Empowerment: Rights and Responsibilities*, Kanishka Publishers & Distributors, New Delhi, 2001.