

CORE COURSE - VIII - QUALITY ASSURANCE

Objective : Various aspects of Medical audit of quality assurance

Unit - I

Medical audit – need for medical Audit – Medical Audit for better patient care – aims - objectives of medical audit. Medical Care – objectives and subjective examinations.

Unit- II

Objective elements required qualitative judgment through clinical evaluation. Continuous evaluation to improve clinical services, professional education, Hospital administration and better patient care.

Unit – III

Medical audit committee – constitution, functions and limitation. Service by service discussion in Medical Audit.

Unit – IV

Administrative Aspects : Community Relationship, Personnel Funds, Physical facilities

Role of Hospital Administrator in Medical Audit: Organizing, Review Problems Solving

Unit – V Quality Assurance :

Quality as a concept – why we need quality – why we need to evaluate quality – determinants of quality in medical care - Norms for Medical staff.

Quality assurance in hospitals – major functions of quality assurance patient care evaluation – utilization review – continuous monitor – Continuing medical education – How to integrate the above function of the Medical staff.

Tools of evaluating quality in medical care – aspects of medical care that need evaluation - Barriers in QA – Quality and customer orientation – TQM Concept.

ISO 9000 Series - its implication on hospitals – Implementation of quality

Text Books :-

S.No	AUTHOR	TITLE	PUBLICATION
1.	Tito Coti	Building Total Quality A Guide For Management	Chagmane Hall.
2.	P.L.Jain	Quality Control And Total Quality Management	Tata MC Graw Hill

Reference Books

1. Edby Dennip Lock Hand book Of Quality Management Jaico Publication
2. Albeto Salgano Company Wide Quality Management Productivity Press.
3. Suresh Dabla And Saurebh ISO 9000 a Manual For Total Management S.Chand
4. Bertrand L.Hansen And Prabhar M.Charge Quality Control And Application Tata MC Graw Hill
5. Pena Jesus Hospital Quality Assurance
6. Hugh C.H.Koch Total Quality Management In Health Care
7. Ali Azzam Concept Of Total Quality Management in Health Care
8. Charles Shaw Medical Audit –A Hospital Hand Book
9. Charles Biker Standards Of Care And Practice Audit Nursing Quality Measurement Quality Assurance